

Terms and Conditions for **Massage Therapy Services**

These terms and conditions govern the provision of **massage therapy services** by Mike Ford of The Movement Clinic, located at Bayhorne Ln, Horley RH6 9ES, to the client as outlined below:

Services Offered: Mike Ford offers professional **massage therapy** services including **Shiatsu massage, deep tissue massage, western acupuncture (dry needling) aromatherapy, sports rehabilitation and other modalities** as agreed upon between the therapist and the client. **For the avoidance of doubt Mike Ford does not carry out Chiropractic treatments.**

Client Health and Medical Information:

Prior to the commencement of any massage therapy session, the client is required to provide accurate and complete health information, including any medical conditions, injuries, allergies, or medications that may affect the massage treatment.

The therapist will use this information to tailor the massage session and ensure the client's safety and well-being.

Confidentiality: All client information shared with the therapist, including health information and personal details, will be kept strictly confidential and will not be disclosed to any third party without the client's explicit consent, except as required by law.

Cancellation and Rescheduling: Clients are requested to provide at least 24 hours' notice in case of cancellation or rescheduling of a massage appointment. Failure to do so may result in a cancellation fee.

Professional Conduct:

The therapist will maintain a professional demeanour and conduct during all massage therapy sessions.

The client is expected to behave respectfully towards the therapist and adhere to the therapist's instructions during the session.

Payment and Fees:

Payment for massage services is due prior to the service and payment can be made on the website.

The therapist reserves the right to change the fees for services with advance notice to the client.

Safety and Comfort:

The therapist will provide a safe and comfortable environment for the massage therapy session.

The client is encouraged to communicate openly with the therapist regarding any discomfort or issues during the session.

Liability:

The therapist is not liable for any injury, loss, or damage to personal property that may occur during or as a result of the massage therapy session, unless it is due to the therapist's negligence.

Consent: By scheduling a massage therapy session with Mike Ford the client acknowledges that they have read and agree to these terms and conditions.

Legal Jurisdiction: These terms and conditions shall be governed by and interpreted in accordance with the laws of England and Wales and any disputes arising out of these terms shall be settled in the courts of England